

Deutsche Post DHL

Get the latest service offer, transit times and rates to and from specific cities on www.dhl.me
For further shipping advice, call a DHL Customer Service Advisor on 020 872 460

DHL EXPRESS SERVICE POINTS IN MONTENEGRO**PODGORICA**

Kingscliffe Distribution Montenegro d.o.o.
Aerodrom Podgorica
Balijače bb
81304 Podgorica
TEL: 020 872 460

PODGORICA

Kingscliffe Distribution Montenegro d.o.o.
Capital Plaza
81000 Podgorica
TEL: 020 872 460

BUDVA - BTA agencija

Trg palmi 8
Stari Grad
85310 Budva
Tel: 033 403 393

KOTOR - Vizin Travel agencija

Trg od oružja br. 365/1
Stari Grad
85330 Kotor
Tel: 032 302 548

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RATE AND TRANSIT GUIDE **2016**



RELIABILITY. ANY TIME. ANYWHERE. AT ANY SPEED.



OPTIONAL SERVICES

International products

DHL EXPRESS WORLDWIDE **Page 8**

Our popular pre 18:00hrs delivery service is available when you're sending document or non-document items anywhere around the world. Reliably fast to more global destinations across a single integrated network than any other express delivery company.

DHL EXPRESS 9:00 Our premium delivery service by 9:00hrs on the next possible business day is offered to the majority of business centers in Europe. It features proactive notification of delivery and a full money-back guarantee * for even more peace of mind. We offer this premium service for document and non-document shipments.

DHL EXPRESS 12:00 When it really has to be there by noon the next possible business day, our DHL EXPRESS 12:00 delivery service is available to all major business centers in Europe and United State of America, with a full money-back guarantee *. We offer this service for document and non-document shipments

DHL EXPRESS ENVELOPE **Page 9**

Our standard end of day delivery of documents to anywhere in the world. Simply fill the DHL branded EXPRESS ENVELOPE with non-dutiable contents up to a limit of 300gr and hand the envelope to your courier. Fast, reliable and easy to use. Ideal for sending your lightweight Bills of Lading, contracts, guarantees and confidential documents.

DHL IMPORT EXPRESS WORLDWIDE **Page 13**

If you regularly import spare parts, samples, finished goods or other items, DHL IMPORT EXPRESS WORLDWIDE is the solution for you. Our Import Express service involves the collection of your inbound document or non-document shipments from virtually anywhere in the world. We then send your shipment through the DHL Express network and deliver it to your specifications.

DHL OPTIONAL SERVICES **Page 3**

Optional services offer you additional possibilities that not only ease the shipping process, but also provide more options to secure, pack, track and ensure faster delivery

DHL CUSTOMS SERVICES **Page 10-11**

Apart from offering different types of transport services, DHL has optional services to make your transport even easier.

Weekend Delivery

DHL Express offers delivery options to certain markets when the business week just isn't long enough. Whether it's a Saturday Delivery to a country in Asia, a pickup in the Middle East on a Friday or a delivery during the public holiday, your local DHL Express office can help to explain what is possible.

Delivery Notification

When you need extra peace of mind that your shipment has been delivered, DHL Express can provide a proactive confirmation by email, phone or SMS, whichever is more convenient for you. We also offer a Pickup Notification for when you are importing goods from abroad. Really useful when you are away from the office and unable to access the internet.

Elevated Risk*

Additional surcharges apply when shipping to a destination country, DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism. All products apply.

Restricted Destination*

Restricted Destination surcharges apply when shipping to a destination country that is subject to trade restrictions imposed by the UN Security Council. Only applies on non-doc product.

Extended Liability*

You can use this optional service for shipping valuable documents such as passports, visa applications, regulatory certificates and similar papers that are costly to recover in case of loss or damage. Regardless of actual document value, in a case of loss or damage DHL will recover fixed amount of 400 EUR. Damage or loss of shipment must be recorded in official DHL system for tracking shipments. Extended Liability optional service can be applied only for documents in international transport.

*DHL Express Terms and Conditions apply. For any additional information please contact Customer Service

SURCHARGES AND OPTIONAL SERVICES

Service	Price
Weekend delivery	40.00
Duties& Taxis Paid (DTP)	18.00
Delivery notification	5.00
Proactive tracking	5.00
Remote Area Surcharge	20.00
Non-standard Shipment Surcharge*	40.00
Over Handled Piece surcharge *	80.00
Address Correction	12.00
Elevated Risk	20.00
Restricted Destination	30.00
Extended Liability	4.00

*The Non Standard Shipment surcharge applies to:
 · Any single piece in a shipment that exceeds the weight of 70 kg
 · Any single piece in a non-palletized shipment that has a single dimension in excess of 120 cm, or height of pallet exceed of 160cm
 · When any pallet in a shipment cannot be stacked, either on request of the Shipper or by nature of the shape, content or packaging of a goods on a pallet.
 Price in domestic service does not include VAT
 • DHL reserves the right to charge for these services and any other optional services

* DHL Express Terms and Conditions apply

ZONES FOR RATE & TRANSIT TIMES*

DHL delivers to over 220 countries and territories fast and on-time. Find the latest transit times for all products to your specific destination on www.dhl.me

Destination and Service Options					Destination and Service Options						
Country	Zone	EXPRESS 9:00	EXPRESS 12:00	EXPRESS WORLDWIDE	IMPORT EXPRESS WORLDWIDE	Country	Zone	EXPRESS 9:00	EXPRESS 12:00	EXPRESS WORLDWIDE	IMPORT EXPRESS WORLDWIDE
				Days	Days					Days	Days
Afghanistan	8			3	4	Dominican Republic	8			3	4
Albania	3			1	2	East Timor	8			4	5
Algeria	7			1	2	Ecuador	8			2	4
American Samoa	8			4	6	Egypt	7	●	●	2	3
Andorra	2			2	4	El Salvador	8			2	5
Angola	8			3	4	Eritrea	8			3	4
Anguilla	8			3	4	Estonia	3			1	2
Antigua	8			3	4	Ethiopia	8			2	3
Argentina	8			2	4	Falkland Islands	8			4	6
Armenia	7			2	3	Faroe Islands	8			4	4
Aruba	8			3	4	Fiji	8			4	5
Australia	8			3	4	Finland	3		●	1	2
Austria	2	●	●	1	2	France	2	●	●	1	2
Azerbaijan	7			2	3	French Guyana	8			2	4
Bahamas	8			2	4	Gabon	8			2	3
Bahrain	7			2	3	Gambia	8			3	4
Bangladesh	6	●	●	3	3	Georgia	7			2	3
Barbados	8			2	4	Germany	2	●	●	1	2
Belarus	3			2	3	Ghana	8		●	2	3
Belgium	2	●	●	1	2	Gibraltar	2		●	2	3
Belize	8			2	4	Greece	2		●	1	2
Benin	8			2	3	Greenland	8			2	5
Bermuda	8			2	3	Grenada	8			3	4
Bhutan	6			4	5	Guadeloupe	8			2	4
Bolivia	8			3	4	Guam	8			4	5
Bonaire	8			3	4	Guatemala	8			2	4
Bosnia and Herzegovina	1			1	2	Guernsey	2	●	●	1	2
Botswana	8			2	4	Guinea Republic	8			2	4
Brazil	8			2	4	Guinea-Bissau	8			4	5
Brunei	8			3	4	Guinea-Equatorial	8			3	4
Bulgaria	2		●	1	2	Guyana (British)	8			3	5
Burkina Faso	8			3	4	Haiti	8			2	4
Burundi	8			3	4	Honduras	8			2	4
Cambodia	6			2	4	Hong Kong	5		●	2	3
Cameroon	8			2	3	Hungary	2	●	●	1	2
Canada	4			2	3	Iceland	3		●	1	2
Canary Islands, The	7			2	4	India	5		●	2	3
Cape Verde	8			3	4	Indonesia	6		●	2	3
Cayman Islands	8			2	3	Iran (Islamic Republic of)	7			3	4
Central African Republic	8			4	5	Iraq	8			4	5
Chad	8			4	5	Ireland, Republic Of	2	●	●	1	2
Chile	8			2	4	Israel	2			1	2
China, People's Republic	5			2	3	Italy	2	●	●	1	2
Colombia	8			2	4	Jamaica	8			2	3
Comoros	8			5	5	Japan	6			2	3
Congo	8			2	4	Jersey	2	●	●	1	2
Congo, The Democratic Republic of	8			2	4	Jordan	7			2	3
Cook Islands	8			4	5	Kazakhstan	8			2	3
Costa Rica	8			2	4	Kenya	8	●	●	2	3
Cote d'Ivoire	8	●	●	2	3	Kiribati	8			5	5
Croatia	1		●	1	2	Korea, Republic Of	6			2	3
Cuba	8			3	4	Korea, The D.P.R. of	6			4	5
Curacao	8			2	4	Kosovo	1			2	3
Cyprus	2		●	2	3	Kuwait	7	●	●	2	3
Czech Republic, The	3	●	●	1	2	Kyrgyzstan	8			2	3
Denmark	3	●	●	1	2	Lao People's Democratic Republic	6			3	4
Djibouti	8			3	4	Latvia	3			1	2
Dominica	8			3	4	Lebanon	7	●	●	3	3

● Service Available on the next possible business day
 ● Service Available on 2nd possible business day
 # Transit Time (Days)
 * Transit times are quoted for document shipments and may vary based on post code. Check out the latest transit times on www.dhl.com

ZONES FOR RATE & TRANSIT TIMES*

DHL delivers to over 220 countries and territories fast and on-time. Find the latest transit times for all products to your specific destination on www.dhl.me

Destination and Service Options					Destination and Service Options						
Country	Zone	EXPRESS 9:00	EXPRESS 12:00	EXPRESS WORLDWIDE	IMPORT EXPRESS WORLDWIDE	Country	Zone	EXPRESS 9:00	EXPRESS 12:00	EXPRESS WORLDWIDE	IMPORT EXPRESS WORLDWIDE
				Days	Days					Days	Days
Lesotho	8			2	4	Samoa	8			4	5
Liberia	8			2	4	Sao Marino	2		●	2	3
Libya	7			3	4	Sao Tome and Principe	8			3	4
Liechtenstein	2			1	2	Saudi Arabia	7	●	●	2	3
Lithuania	3		●	1	2	Senegal	8		●	2	3
Luxembourg	2	●	●	1	2	Serbia	1			1	1
Macau	6			2	4	Seychelles	8			3	4
Macedonia, Republic of	1			1	2	Sierra Leone	8			2	4
Madagascar	8			3	4	Singapore	6		●	2	3
Malawi	8			3	5	Slovakia	3	●	●	1	2
Malaysia	6			2	3	Slovenia	2	●	●	1	2
Maldives	8			4	4	Solomon Islands	8			5	5
Mali	8			2	3	Somalia	8			4	5
Malta	2			1	3	Somaliand, Rep of (North Somalia)	8			4	5
Marshall Islands	8			4	5	South Africa	8			2	3
Martinique	8			2	4	Spain	2	●	●	1	2
Mauritania	8			3	4	Sri Lanka	6			2	3
Mauritius	8			2	3	St. Barthelemy	8			3	4
Mayotte	8			4	5	St. Eustatius	8			3	4
Mexico	4			2	3	St. Helen	8			3	4
Micronesia, Federated States of	8			3	4	St. Kitts	8			3	4
Moldova, Republic Of	3			2	3	St. Lucia	8			3	4
Monaco	2			1	2	St. Maarten	8			3	4
Mongolia	8			3	4	St. Vincent	8			3	4
Montserrat	8			3	4	Sudan	8			3	4
Morocco	7			1	2	Suriname	8			3	4
Mozambique	8			2	4	Swaziland	8			2	3
Myanmar	6			2	4	Sweden	3	●	●	1	2
Namibia	8			2	3	Switzerland	2	●	●	1	2
Nauru, Republic Of	8			5	5	Syria	7			2	3
Nepal	6			3	3	Tahiti	8			2	5
Netherlands Antilles	8			5	6	Taiwan	5			2	3
Netherlands, The	2	●	●	1	2	Tajikistan	8			2	3
Nevis	8			3	4	Tanzania	8			2	3
New Caledonia	8			5	5	Thailand	6		●	2	3
New Zealand	8			3	4	Togo	8			2	3
Nicaragua	8			2	4	Tonga	8			5	5
Niger	8			3	4	Trinidad and Tobago	8			2	4
Nigeria	8			2	3	Tunisia	7			2	3
Niue	8			5	5	Turkey	2		●	1	2
Norway	3	●	●	1	2	Turks and Caicos Islands	8			2	3
Oman	7	●	●	2	3	Tuvalu	8			5	6
Pakistan	6			2	3	Uganda	8			2	3
Palau	8			5	6	Ukraine	3			1	2
Panama	8			2	4	United Arab Emirates	7	●	●	2	3
Papua New Guinea	8			4	5	United Kingdom	2	●	●	1	2
Paraguay	8			2	4	United States Of America	4		●	2	3
Peru	8			2	4	Uruguay	8			2	4
Philippines, The	6			2	3	Uzbekistan	8			2	3
Poland	3	●	●	1	2	Vanuatu	8			5	5
Portugal	2	●	●	1	2	Venezuela	8			2	4
Puerto Rico	8			2	4	Vietnam	6			2	3
Qatar	7	●	●	2	3	Virgin Islands (British)	8			3	4
Reunion, Island Of	8			3	4	Virgin Islands (US)	8			3	5
Romania	2			1	2	Yemen, Republic of	7			3	4
Russian Federation, The	2			1	2	Zambia	8			2	3
Rwanda	8			3	4	Zimbabwe	8			2	4
Saipan	8			4	5						

● Service Available on the next possible business day
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 # Transit Time (Days)
 * Transit times are quoted for document shipments and may vary based on post code. Check out the latest transit times on www.dhl.com

EXPORT SERVICES

PACKAGING

HOW IT WORKS



1. Decide which service best suits your needs

Please refer to page 2 for international services.

2. Weigh your shipment

Volumetric measurement information is available on page 15.

3. Calculate the rate for your shipment using the rating zone for the weight of your shipment

	EXPRESS 9:00	EXPRESS 12:00	EXPRESSWORLDWIDE	EXPRESSENVELOPE
EXPORT	✓	✓	✓	✓
MAXIMUM PIECE WEIGHT	30kg	70kg	70kg	300g
MAXIMUM PIECE LENGTH	120 cm	300 cm	300 cm	branded envelope
MONEY-BACK GUARANTEE*	✓	✓	x	x
ONLINE BOOKING & TRACKING	✓	✓	✓	✓

* For any additional information please contact Customer Service

DHL Express offers its customers many DHL-branded packaging items completely free of charge, such as envelopes and flyers. A payable range of standard DHL-branded packaging is also available in many locations, such as:

- boxes different dimension
- triangular tubes
- bottle boxes for sending liquids

DHL Express offers a range of packaging for specialized customer needs, such as Thermo Packaging for sending medical specimens. Please contact Customer Service for any additional information.

Furthermore, boxes with foam insert are available for high value contents that require sturdy protection. Please contact Customer Service for any additional information.

PAYABLE PACKAGING

Package description	Dimension	Price
1 Bottle Box	13.3x13.3x37cm	6.67
2 Bottle Box	26.6x13.3x37cm	6.67
3 Bottle Box	39.9x13.3x37cm	6.67
6 Bottle Box	39.9x26.6x37cm	6.67
DHL Express box small	24,5 x 18,5 x 7cm	3.00
DHL Express box medium	33 x 31 x 9cm	3.00
DHL Express box large	33 x 31 x 17cm	3.00
Express Tube	92,4 x 16 x 16cm	3.00
Laptop box (with foam insert)	51 x 40 x 11cm	7.08
CD box	14,7 x 2,5 x 13,2cm	3.00
Box 2 (1kg)	33 x 17 x 9cm	3.00
Box 3 (2kg)	33 x 31 x 9cm	3.00
Box 4 (5kg)	33 x 31 x 17cm	3.00
Box 5 (10kg)	31 x 31,2 x 33cm	3.00
Box 6	39 x 35 x 35cm	3.00
Box 7	45 x 39 x 37cm	3.00
Box 8	51 x 43 x 39cm	3.00
Tube 3 (2kg)	47,5 x 15,5 x 13,4cm	3.00
Tube 4 (5kg)	97,6 x 17,6 x 15,2cm	3.00



All rates are given in EUR. Rates do not include VAT.

EXPRESSWORLDWIDE

Fast Facts

Express door-to-door international pre 18:00 hrs delivery of document and non-document shipments on the next possible business day.

- Up to 70 kg piece weight
- Global coverage
- Standard handling
- Optional services available upon request

Calculating the rate:

1. Identify the zone number of the destination country in the table on pages 4 and 5.
2. On the chart below, look up the weight that applies to your shipment and match the identified zone to locate the appropriate rate. For assistance, please see an example on the right.

Example:

1. To send your 2 kg sample using DHL EXPRESS WORLDWIDE to Canada:
2. Identify the zone number for Canada on page 4. It is zone 4.
3. The intersection of zone 4 and 2 kg weight in the table below shows the rate. The rate for your shipment is 112 EUR.

DHL EXPRESS WORLDWIDE rates, documents and non-documents from 0.5kg

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
0.5	31	61	63	68	73	73	85	91	15.5	139	289	294	339	366	371	498	537
1.0	31	75	78	84	91	91	104	111	16.0	143	295	300	347	376	381	512	552
1.5	33	86	89	98	106	106	119	128	16.5	147	301	306	355	386	391	526	567
2.0	35	97	100	112	121	121	134	145	17.0	151	307	312	363	396	401	540	582
2.5	35	108	113	126	136	136	149	162	17.5	155	313	318	371	406	411	554	597
3.0	39	117	122	135	144	145	162	176	18.0	159	319	324	379	416	421	568	612
3.5	43	126	131	144	152	154	175	190	18.5	163	325	330	387	426	431	582	627
4.0	47	135	140	153	160	163	188	204	19.0	167	331	336	395	436	441	596	642
4.5	51	144	149	162	168	172	201	218	19.5	171	337	342	403	446	451	610	657
5.0	55	153	158	171	176	181	214	232	20.0	175	343	348	411	456	461	624	672
5.5	59	160	165	179	184	189	227	246	25.0	215	403	418	491	556	561	764	822
6.0	63	167	172	187	192	197	240	260	30.0	255	463	488	571	656	661	904	972
6.5	67	174	179	195	200	205	253	274	35.0	285	523	548	641	746	741	1,024	1,102
7.0	71	181	186	203	208	213	266	288	40.0	315	583	608	711	836	821	1,144	1,232
7.5	75	188	193	211	216	221	279	302	45.0	345	643	668	781	926	901	1,264	1,362
8.0	79	195	200	219	224	229	292	316	50.0	375	703	728	851	1,016	981	1,384	1,492
8.5	83	202	207	227	232	237	305	330	55.0	405	763	788	921	1,106	1,061	1,504	1,622
9.0	87	209	214	235	240	245	318	344	60.0	435	823	848	991	1,196	1,141	1,624	1,752
9.5	91	216	221	243	248	253	331	358	65.0	465	883	908	1,061	1,286	1,221	1,744	1,882
10.0	95	223	228	251	256	261	344	372	70.0	495	943	968	1,131	1,376	1,301	1,864	2,012
10.5	99	229	234	259	266	271	358	387	80.0	555	1,063	1,088	1,271	1,556	1,461	2,104	2,272
11.0	103	235	240	267	276	281	372	402	90.0	615	1,183	1,208	1,411	1,736	1,621	2,344	2,532
11.5	107	241	246	275	286	291	386	417	100.0	675	1,303	1,328	1,551	1,916	1,781	2,584	2,792
12.0	111	247	252	283	296	301	400	432	200.0	1,275	2,503	2,528	2,951	3,716	3,381	4,984	5,392
12.5	115	253	258	291	306	311	414	447	300.0	1,875	3,703	3,728	4,351	5,516	4,981	7,384	7,992
13.0	119	259	264	299	316	321	428	462	For each additional 0.5kg add								
13.5	123	265	270	307	326	331	442	477	from 20.1	4	6	7	8	10	10	14	15
14.0	127	271	276	315	336	341	456	492	from 30.1	3	6	6	7	9	8	12	13
14.5	131	277	282	323	346	351	470	507	from 70.1	3	6	6	7	9	8	12	13
15.0	135	283	288	331	356	361	484	522	from 300.1	4	7	7	8	10	9	13	15

All Rates are stated in EUR exclusive of fuel surcharge. Rates for specific weights not shown on the table above are available on request. * Check the countries available for this service in the latest Rate and Service Guide available on www.dhl.me or contact DHL Customer Service.

Prices are subject to a fuel surcharge. Service capability may change during the year

DHL EXPRESS 9:00*

Add 29 EUR to the DHL EXPRESS WORLDWIDE

DHL EXPRESS 12:00*

Add 9 EUR to the DHL EXPRESS WORLDWIDE

EXPRESSENVELOPE

Fast facts

Express door-to-door international delivery of light weight document shipments by the end of the next possible business day.

- Up to 300 gr
- Global coverage
- Document shipments only
- Packaging envelope included

Calculating the rate:

1. Identify the zone number of the destination country in the table on pages 4 and 5.
2. On the chart below, look up the weight and match the identified zone to locate the appropriate rate. For assistance, please see an example on the right.

Example:

1. To send your 300 g envelope using DHL EXPRESS ENVELOPE to Germany:
2. Identify the zone number for Germany on page 5. It is zone 2.
3. The intersection of zone 2 and 300 g weight in the table below shows the rate.
4. The rate for your shipment is 31 EUR.

DHL EXPRESS ENVELOPE rates

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
0.30	23	31	31	31	33	33	33	35

All rates are stated in EUR exclusive of fuel surcharge. Service capability may change during the year.

DHL EXPRESS CUSTOMS SERVICES

DHL Express is the international specialist in transport with extensive customs knowledge and experience. Our wide range of Customs Services support a variety of customs needs, ensuring smooth and efficient clearance processes. Best of all, our customs expertise allows our customers to focus on their core business and gain peace of mind as shipments traverse the globe!

Import Formal Customs procedure

Customs clearance for imports is a procedure that involves a certain customs procedure by submitting the required documentation to customs authorities for the goods. Due to different types of goods, proper labeling and customs tariffs is crucial for the implementation of procedures for the customs authorities.

Payment Deferment

To enable faster clearance of imported non-document shipments DHL offers a service to receiver that allows them to delay immediate payment of inbound clearance charges, instead of arranging their own bond, cash or credit line.

Multiline Entry

A charge per line item will be applied for multi-line item entries that involve more than five lines, for example when

one shipment has multiple commodities, origins or invoices. All commodities require identification and must be classified under unique harmonized code tariff numbers.

Bio/Phyto/Veterinary Controls

The arrangement by DHL, of any biological, health, phytosanitary, veterinary, quarantine or similar controls required by any regulatory agency, and the preparation of any related paperwork, to facilitate the clearance of a shipment into a country or Customs Union. This includes inspections required by government agency, for certain commodities determined by the origin or destination country.

Handling of shipments exempted from customs duties – individuals

Enable submitting the required documentation for multiply items of goods and mediation to the customs authorities.

DHL EXPRESS CUSTOMS SERVICES

DHL Express Customs Services

	Net rate	VAT	Price incl. VAT
Regular import clearance fees and procedures handling when importing as an individual, up to three nominations	30.00	5.70	35.70
Regular import clearance fees and procedures handling when importing as a legal entity (values up to 400€) up to three nominations	40.00	7.60	47.60
Regular import clearance fees and procedures handling when importing as a legal entity (values over 400€) up to three nominations	55.00	10.45	65.45
Regular export clearance for up to three nominations (administrative tax included)	20.00	3.80	23.80
Charge for every extra nomination (above three), export/import	5.00	0.95	5.95
Mediation with customs inspection	10.00	1.90	11.90
Physical inspection before clearance	10.00	1.90	11.90
Shipment clearance without customs fees for samples and promo material up to 1kg	30.00	5.70	35.70
The release of shipments from customs duties - individuals	20.00	3.80	23.80
Temporary export	85.00	16.15	101.15
Preparation of documentation for bonded transit documents	30.00	5.70	35.70
Re-export	30.00	5.70	35.70
DHL Customs guarantee for payment of the amount of customs duties and other import duties / payment deferment	15.00	2.85	17.85
Handling of shipments exempted from customs duties - individuals	4.20	0.80	5.00
HANDOVER TO BROKER AND OTHER SHIPMENT HANDLING FEES (if import clearance are handled by other broker)			
	Net rate	VAT	Price incl. VAT
Customs registration of goods	10.00	1.90	11.90
Handover to Broker *	10.00	0	10.00
Storage services (up to 5 days)* *	10.00	1.90	11.90
TOTAL	30.00	3.80	33.80

All rates are in EUR

*VAT not apply

** Storage after 5 working days for each additional day calculated at a price of € 2.38



IMPORT SERVICES

HOW IT WORKS



When you set up an Import Express account with DHL Express, you can receive shipments from 214 countries around the world and have complete control over the costs and process. Door to door. An Import Express account offers:

One Account
Handle all your inbound shipments through a single account number, simplifying tracking and supplier control.

One Company
Trust the world's leading air express company to take care of all your import shipments whenever your business needs them.

One Phone Call
Your suppliers phone our Customer Service Advisors in the usual way and we'll handle the rest, giving you more time for your business.

One Network
Your shipments travel through DHL Express' integrated delivery network, giving you the confidence in reliability that your business demands.

One Price
Whatever the origin country of your import shipments, you know the charges before anything is sent, avoiding any later surprises.

One Invoice
If you have one supplier or multiple suppliers from several countries, all your Import Express shipments will be shown on just one single invoice.

One Speed
The same DHL EXPRESS WORLDWIDE delivery standard is promised for your inbound shipments as with your outbound shipments. Your supplier only needs to have the shipment and relevant paperwork ready for our courier to make a collection.

One More Option
If you need to send a parcel from Germany to South Africa, but arrange and pay for this delivery in Montenegro, DHL Express has a Third Country Billing option to do this. It adds more flexibility to your supply chain and more transparency on your costs when sending parcels from a foreign supplier to a branch office in another country.



EXPRESS WORLDWIDE IMPORT

Fast facts

Express door-to-door international inbound delivery of document and non-document shipments by the end of the next possible business day, paid by the receiver or a third party.

- Up to 70 kg piece weight
- Available from 214 origin countries
- Customs clearance handled by DHL
- Third Country billing option

Calculating the rate:

1. Identify the zone number of the origin country in the table on pages 4 and 5.
2. On the chart below, look up the weight that applies to your shipment and match the identified zone to locate the appropriate rate. For assistance, please see an example on the right.

Example:

1. To send your 10kg samples using DHL IMPORT EXPRESS WORLDWIDE from France to Montenegro:
2. Identify the zone number for France on page 4. It is zone 2.
3. The intersection of zone 2 and a 10kg weight in the table below shows the rate.
4. The rate for your shipment is 239 EUR.

DHL IMPORT EXPRESS WORLDWIDE rates, documents and non-documents from 0.5kg

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8				
0.5	36	85	88	91	97	97	106	111	15.5	137	316	322	374	413	434	458	547				
1.0	36	99	102	108	113	113	124	131	16.0	140	323	329	383	423	445	469	562				
1.5	40	109	112	122	128	128	142	150	16.5	143	330	336	392	433	456	480	577				
2.0	44	119	122	136	143	143	160	169	17.0	146	337	343	401	443	467	491	592				
2.5	44	129	135	150	158	158	177	187	17.5	149	344	350	410	453	478	502	607				
3.0	48	139	145	159	169	169	189	200	18.0	152	351	357	419	463	489	513	622				
3.5	52	149	155	168	180	180	201	213	18.5	155	358	364	428	473	500	524	637				
4.0	56	159	165	177	191	191	213	226	19.0	158	365	371	437	483	511	535	652				
4.5	60	169	175	186	202	202	225	239	19.5	161	372	378	446	493	522	546	667				
5.0	64	179	185	195	213	213	237	252	20.0	164	379	385	455	503	533	557	682				
5.5	68	185	191	203	222	223	247	265	25.0	194	449	465	545	603	643	667	832				
6.0	72	191	197	211	231	233	257	278	30.0	224	519	545	635	703	753	777	982				
6.5	76	197	203	219	240	243	267	291	35.0	254	589	615	725	793	853	877	1,122				
7.0	80	203	209	227	249	253	277	304	40.0	284	659	685	815	883	953	977	1,262				
7.5	84	209	215	235	258	263	287	317	45.0	314	729	755	905	973	1,053	1,077	1,402				
8.0	88	215	221	243	267	273	297	330	50.0	344	799	825	995	1,063	1,153	1,177	1,542				
8.5	92	221	227	251	276	283	307	343	55.0	374	869	895	1,085	1,153	1,253	1,277	1,682				
9.0	96	227	233	259	285	293	317	356	60.0	404	939	965	1,175	1,243	1,353	1,377	1,822				
9.5	100	233	239	267	294	303	327	369	65.0	434	1,009	1,035	1,265	1,333	1,453	1,477	1,962				
10.0	104	239	245	275	303	313	337	382	70.0	464	1,079	1,105	1,355	1,423	1,553	1,577	2,102				
10.5	107	246	252	284	313	324	348	397	80.0	524	1,219	1,245	1,535	1,603	1,753	1,777	2,382				
11.0	110	253	259	293	323	335	359	412	90.0	584	1,359	1,385	1,715	1,783	1,953	1,977	2,662				
11.5	113	260	266	302	333	346	370	427	100.0	644	1,499	1,525	1,895	1,963	2,153	2,177	2,942				
12.0	116	267	273	311	343	357	381	442	200.0	1,244	2,899	2,925	3,695	3,763	4,153	4,177	5,742				
12.5	119	274	280	320	353	368	392	457	300.0	1,844	4,299	4,325	5,495	5,563	6,153	6,177	8,542				
13.0	122	281	287	329	363	379	403	472	For each additional 0.5kg add												
13.5	125	288	294	338	373	390	414	487	from 20.1	3	7	8	9	10	11	11	15				
14.0	128	295	301	347	383	401	425	502	from 30.1	3	7	7	9	9	10	10	14				
14.5	131	302	308	356	393	412	436	517	from 70.1	3	7	7	9	9	10	10	14				
15.0	134	309	315	365	403	423	447	532	from 300.1	4	8	8	10	10	11	11	15				

All rates are stated in EUR exclusive of fuel surcharge. Service capability may change during the year.

DHL EXPRESS 9:00	DHL EXPRESS 12:00	DHL EXPRESS WORLDWIDE	DHL EXPRESS ENVELOPE	DHL IMPORT EXPRESS WORLDWIDE
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YOUR GUIDE TO COMPLETING A WAYBILL

GETTING STARTED

HOW TO FILL OUT A WAYBILL

The image shows a DHL Express Shipment Waybill form with 20 numbered callouts pointing to specific fields:

- 1: Payer account number and insurance details
- 2: Shipper's account number
- 3: Shipper's telephone, fax number or e-mail address
- 4: Shipper's reference
- 5: Shipper's company name
- 6: Shipper's address
- 7: Shipper's postal code
- 8: Shipper's telephone, fax number or e-mail address
- 9: Receiver's company name
- 10: Full delivery address
- 11: Receiver's postal code
- 12: Receiver's name, contact person
- 13: Receiver's telephone, fax number or e-mail address
- 14: Shipper's authorization and signature
- 15: Shipment details
- 16: Full description of the contents
- 17: For non-document shipments only
- 18: Services
- 19: Waybill number
- 20: DHL Express will not deliver to post boxes

- 1. Payer account number and insurance details.** Please choose the method of payment. For transport charges to be paid by the receiver or 3rd party, specify the payer's account number. If this is not specified, the invoice will be sent automatically to the sender. To insure your shipment, please specify the value of your shipment.
- 2. Shipper's account number.** If you have an account number, please enter it here. If you do not have an account number, please leave this field blank.
- 3. Shipper's name.** Contact person.
- 4. Shipper's reference.** Enter any reference number that might help you to identify the shipment in the future. Please note that the first TWELVE characters of the sender's reference will appear on your invoice.
- 5. Shipper's company name.**
- 6. Shipper's address.**
- 7. Shipper's postal code.**
- 8. Shipper's telephone, fax number or e-mail address.**
- 9. Receiver's company name.**
- 10. Full delivery address.**
- 11. Receiver's postal code.**
- 12. Receiver's name, contact person.**
- 13. Receiver's telephone, fax number or e-mail address.**
- 14. Shipper's authorization and signature.** The sender must sign and date the waybill, thereby confirming that the stated details correspond to the contents of the shipment, and accepting DHL's terms and conditions as shown.
- 15. Shipment details.** Enter the total number of pieces, the total weight rounded up to the nearest half kilo and the dimensions of your shipment in cm (length, width & height).
- 16. Full description of the contents.** Give a full description of the items being shipped. The information provided must be accurate. If there is insufficient space, the Pro-forma or Commercial Invoice must give full details. The description of the contents on the waybill should then state "Refer to Invoice".
- 17. For non-document shipments only.** Enter the declared value of the shipment's contents.
- 18. Services.** Indicate the required service by marking the appropriate boxes.
- 19. Waybill number.**
- 20. DHL Express will not deliver to post boxes.**

PROHIBITED AND RESTRICTED COMMODITIES*

Whenever possible, DHL Express will provide service to you by transporting your shipments. However, a variety of laws and regulations, as well as common-sense safety and security measures, prevents DHL Express from accepting certain commodities for transport.

Prohibited – not acceptable

- Live Animals (Including mammals, reptiles, fish, invertebrates, amphibians and birds)
- Human remains or ashes
- Bullion (of any precious metal). Usually, but not limited to gold or silver in mass e.g. gold bars or ingots.
- Cash (current legal tender - bank notes, currency notes and coins)
- Loose precious and semi-precious stones (Cut or un-cut, polished or un-polished)
- Complete firearms, ammunition, explosives / explosive devices
- Illegal goods and Ivory

Restricted – may be acceptable

- Air guns, imitation or replica firearms, firearm parts and replica ammunition
- Antiques and works of art (valued in excess of €500,000)
- Banderols / tax stickers (Usually used on cigarettes or alcohol to indicate that duties and/or taxes have been paid; valued in excess of €500,000)
- Cigarettes and electronic cigarettes (valued in excess of €500,000)
- Financial and monetary Commodities (valued in excess of €500,000; activated SIM cards, blank or activated credit cards, blank checks, event tickets, lottery tickets, money or postal orders, pre-paid phone cards, tickets (blank stock), traveler's cheques, vouchers/tokens)
- Furs
- Jewelry and watches (Individual items with values in excess of €5,000 and consignments in excess of €100,000 are restricted for carriage)

Conditional – possible for carriage

- Antiques, works of art, fine art
- Designer clothing, apparel, accessories
- Drugs (legal) and pharmaceutical products
- Mobile telephones, accessories, micro-processors and electronic components
- Medical samples

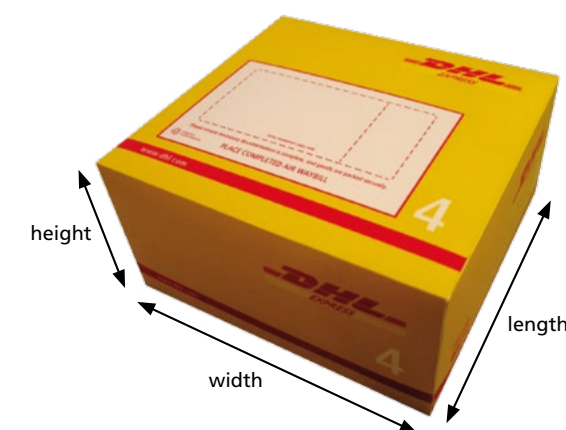
*For detailed information about restricted commodities please call Customer Service.

HOW TO WEIGHT AND PAY

Volumetric weight

You may be sending a large, lightweight shipment where its volumetric weight exceeds its actual weight. If so, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method.

To calculate the volumetric weight of your shipment simply multiply the length (cm) x height (cm) x width (cm) of the shipment package and divide the result by 5000.



Payment for DHL Express services

You can pay for DHL Express services either in cash, card or via bank transfer. You can open an account with DHL Express to pay via bank transfer. All account customers receive invoices on a pre-determined basis. For more details please get in touch with a Customer Service Advisor at your local DHL Express office or go to www.dhl.me

DHL Express reserves the right to charge additional fees for services not specified in this guide.